

Department	Outcome	SAO	SLO
Admission and Records	Students are able to complete the online application for admission easily and accurately through CCAApply.	x	
	Students can easily register for classes.	x	
Articulation Office	Students will be able to utilize articulation agreements to define the major requirements to transfer to the UC or CSU systems.		x
	Students will be able to demonstrate an understanding of the general education areas required to transfer to the UC or CSU systems.		x
Assessment	Students will be able to identify the appropriate Math placement exam to take to distinguish what level of Math they are prepared to attempt.		x
Athletics	Student athletes will be able to demonstrate acquired interpersonal skills that increase their ability to work with others, effectively communicate, and develop supportive team relationships.		x
	Student athletes will demonstrate an understanding of policies, procedures and expectations of Pierce College.		x
CalWorks	Students will develop a SEP that will facilitate and effective integration into the work force	x	
	Students will find and utilize effectively available campus and community based resources needed to become self-sufficient		x
	Students placed in CalWORKs work study program will demonstrate essential workplace skills		x
	Students who attend and participate in CalWORKs workshops will be able to develop personal resumes and learn the process to apply to a four-year institution.		x
Career Services	Undecided students who take career assessments and review the results in a career counseling appointment will be able to choose a major and/or identify an educational goal. (ILO: Critical Thinking)		x
Center for Academic Success	Students will learn skills and concepts they can apply to classes in which they are enrolled, ultimately leading to improved success rates in the courses for which they seek help.		x
	Students will receive accurate, widespread and comprehensive information about academic support and services.	x	
Child Development Center	Students will demonstrate knowledge of the domains of child development through observations done at the CDC.		x
	CDC Assistant Teachers will demonstrate knowledge of safety procedures.		x
	Assistant Teachers will demonstrate knowledge of appropriate child-centered classroom activities.		x
	Parents will gain relevant information to improve parenting skills		x
	Children will demonstrate continued growth in cognitive, creative, physical and social-emotional development		x
Counseling-Academic	Students on probation will be able to identify success strategies after meeting with a counselor that will assist them in making satisfactory academic progress.		x
Counseling-General	Students on probation will be able to identify success strategies after meeting with a counselor that will assist them in making satisfactory academic progress.		x
	Students will be able to evaluate academic options and make informed decisions on appropriate classes to take each semester.		x
EOPS-CARE	EOP&S students participating in the program orientation will be able to demonstrate knowledge of the program's requirements and philosophies as measured by a score of 75% or better on a post orientation survey.		x
Financial Aid	Student Loan Borrowers will understand their responsibilities for repayment of loans.		x
	Students will apply for financial aid by March 2nd priority application deadline	x	
	Students will complete their financial aid file by the May 1st priority deadline.	x	
	Students will demonstrate knowledge and understanding of managing their personal finances.		x
Foster Youth Program	Foster youth will understand the Guardian Scholars program and learn how to seek assistance to nourish their educational goal.		x

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Health Center	Student who attend the nutrition clinic will be able to identify two lifestyle changes they can make to achieve their goal.		x
	Students who attend the nutrition clinic will be able to identify specific nutritional goals by the end of the first session.		x
	Students who visit the Medical/Mental Health Clinic will be able to demonstrate knowledge of treatment modalities for their mental and physical health concerns.		x
	Students who visit the Medical/Mental Health Clinic will be able to identify tools to practice risk reduction and prevention behaviors.		x
	Students who visit the Medical/Mental Health Clinic will be able to identify warning signs that their physical or emotional state is in jeopardy		x
International Students	F-1 Visa students will be able to define the basic rules and regulations pertaining to maintaining legal status.		x
	F-1 Visa students will be able to locate where to request and receive advisement, guidance, and counseling services specific to their status.		x
	F-1 Visa students will integrate into campus life and activities with the assistance of college student services.	x	
Library	Cataloging: Students will be able to find books and materials appropriate to their classroom assignments by searching the online book catalog and identifying the Library of Congress call number.		x
	Instruction: Students will be able to find print and electronic resources, evaluate their credibility and relevance, and use information in a responsible and ethical manner.		x
	Collection Development: Students are able to access a breadth of current and relevant print and online resources appropriate to their community college experience	x	
	Reference: The student will demonstrate Information Competency skill of constructing a successful search statement and identifying keywords/subject words in order to execute an effective search strategy.		x
Matriculation			
New Student Services	Students will demonstrate the ability to identify what courses are required to complete their degree/certificate objectives.		x
Office of Student Engagement	Understand the mission, purpose, role, and function of an effective Associated Student Organization (ASO) Student Government		x
	Understand how to collaboratively work with administrators and staff to participate fully in the college's participatory governance process		x
	Understand how to manage time to be a more effective student leader		x
Outreach and Recruitment	Students are able to complete the application accurately.	x	
	Students are able to complete their English and Math assessments on site at their high schools.	x	
	Students are able to complete their Summer Bridge application easily and accurately through assistance from outreach representatives.	x	
	Students will have a better understanding of their academic options and how to achieve their educational goals.	x	
Special Services	Students understand the process and how to activate accommodations on a semester by semester basis and update their student educational contract annually.		x
	Students will be able to complete necessary test proctoring forms and make appointments for taking their tests in a timely manner.		x
	Students will be able to identify the educational limitations their disability imposes in the classroom.		x
Transfer Center	Pierce College students with the goal of transfer will know the University of California (UC) and California State University (CSU) minimum transfer requirements.		x
	Pierce College students with the goal of transfer will know at least two web based transfer resources.		x
	Pierce College transfer students will know of the two general education patterns to the UC & CSU.		x
	Pierce College students will know how and where to seek help with transfer applications.		x
Veterans' Center	Student veterans who access the Veterans' Services Center will demonstrate the knowledge of the steps necessary to become certified for veterans' educational benefits.		x
	Student veterans will successfully navigate the matriculation process and complete their educational goals.	x	