VMware Support and Subscription Renewal Confirmation - Contract# 31194464

VMware Renewals Team <vmwprod@vmware.com>

Wed 10/31/2018 6:49 PM

To: Henderson, Mark E < HenderME@piercecollege.edu>

VMware

VMware Service Activation/Renewal Confirmation

Dear VMware Customer,

Thank you for renewing your Support and Subscription (SnS) from VMware. This email is a confirmation of your SnS renewal for your records.

Quick Links

Support Process & Policies

Online Support

Technical Support

Support Contracts

Account Number : 111306624

Account Name : Los Angeles Pierce College
Procurement Contact
IT Super User : MARK HENDERSON
PO Customer Name : Los Angeles Pierce College
MARK HENDERSON
O Customer Name

Customer : Los Angeles Pierce College
Customer Email : henderme@piercecollege.edu,
Contract Renewal Number # : 31194464 [R:260CT18 02:14:12]

PO # : 10-90874 Reseller PO # : PO40701

SUPPORT AND SUBSCRIPTION DETAILS

Γ	Service	Covered Item	Qty	Start Date	End Date
П	Academic Production Support/Subscription VMware	Academic VMware vSphere 6 Enterprise for 1 processor	6	27-AUG-2018	25-OCT-2019
П	vSphere 6 Enterprise for 1 processor for 1 year				

Please Note: If you have renewed a Basic contract at Production level, your license portal view will show the new end date, however the support level will continue to show Basic support until the production contract start date is reached

Upgrade Purchase: If you purchased an eligible software license upgrade, you may have received credit for any unused portion of your Original License SnS in the form of additional days on your Replacement License SnS. Please view your updated support contract start and end dates online, by selecting 'Manage Support Contracts' from My Vitware - Accounts

If you have any questions about this order confirmation, please contact us using the <u>Www.energy.com/</u>. For questions about payment please contact invoice@vmware.com. Please reference your Contract Renewal Number # in all communications.

This order is subject to the terms and conditions specified in the applicable agreement entered into between VMware and Customer, or, if none, to the appropriate then current, standard VMware agreement for the products or services quoted. The following terms and conditions are deemed accepted upon use of the products or services quoted (copies of same are available at vmware.com):

- <u>Software(non SaaS)</u> VMware's EULA for the applicable software product
- Support and Subscription Services for Software (non SaaS) VMware's Standard Support Programs and Subscription Services Terms and Conditions
- Software as a Service (SaaS) VMware's Terms of Service (including Support and Subscription) for the applicable SaaS product
- Consulting Services VMware's Standard Consulting Services Terms
- VMware's Purchase Orders Standard Terms and Conditions The foregoing terms supersede any terms in any purchase order ("Purchase Order Terms") issued in
 connection with this Invoice and all Purchase Order Terms shall be of no force or effect. No additional or conflicting terms and conditions will apply without VMware's
 prior express written consent, and any such additional or conflicting terms and conditions on customer's purchase order, acknowledgement or other business form
 are hereby rejected by VMware.

Regards,

The VMware Team

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