

From: [James Gonzalez](#)
To: [Henderson, Mark E](#); [Kraus, Larry](#); [Perser, Maria](#)
Cc: [Randall Dockery](#); [Cho, Hoon H.](#); [Tchertchian, Edouard A](#); [Schleicher, Rolf](#); [Renee Bleiweis](#); [Andy Rice](#); [Mike Sisk](#); [Dash Spitale](#); noah.lopez@media-centric.com; [Billy Weaver](#)
Subject: RE: FW: Utelogy Training
Date: Thursday, May 4, 2017 1:42:23 PM

Thank you for clarifying Mark. Let's target May 15th and 16th (Monday and Tuesday) for the "onsite" technical training of IT and Media staff. Please confirm these dates will work. I included the trainer (Billy Weaver) in this email to streamline communication.

Kind Regards,
James Gonzalez
Utelogy Corporation
Software-Defined A/V Platform
714-768-0757
Technical Support please email support@utelogy.com
Or dial 714-699-2121 ext 200

From: Henderson, Mark E [mailto:HenderME@piercecollege.edu]
Sent: Thursday, May 4, 2017 1:39 PM
To: 'James Gonzalez' <james.gonzalez@utelogy.com>; Kraus, Larry <KrausL@piercecollege.edu>; Perser, Maria <persermo@piercecollege.edu>
Cc: Randall Dockery <randall.dockery@utelogy.com>; Cho, Hoon H. <ChoHH@piercecollege.edu>; Tchertchian, Edouard A <tchertea@piercecollege.edu>; Schleicher, Rolf <SchleiR@piercecollege.edu>; Renee Bleiweis <renee.bleiweis@utelogy.com>; Andy Rice <arice@digitalnetworksgroup.com>; Mike Sisk <msisk@digitalnetworksgroup.com>; Dash Spitale <dspitale@digitalnetworksgroup.com>
Subject: RE: FW: Utelogy Training

My apologies. I misread this email. We need to stick with the plan to have all the staff trained onsite. We will not be able to send the entire group on May 10 and May 11.

From: James Gonzalez [mailto:james.gonzalez@utelogy.com]
Sent: Thursday, May 04, 2017 11:13 AM
To: Kraus, Larry; Henderson, Mark E; Perser, Maria
Cc: Randall Dockery; Cho, Hoon H.; Tchertchian, Edouard A; Schleicher, Rolf; Renee Bleiweis; Andy Rice; Mike Sisk; Dash Spitale
Subject: RE: FW: Utelogy Training

Thank you Larry, I will wait to hear back from Mark about those dates.

By the way, I know it's difficult to send your staff offsite for training. I also realize that it's such a short notice, but wanted to forward the invitation to you all nonetheless.

Utelogy is hosting a certification UTC-1 training next week on May 10th and 11th. If anyone from IT staff can make it, it would be great. If not, that's okay too. We can proceed with original plan.

Thanks again everyone.

Kind Regards,
James Gonzalez
Utology Corporation
Software-Defined A/V Platform
714-768-0757
Technical Support please email support@utology.com
Or dial 714-699-2121 ext 200

From: Kraus, Larry [mailto:KrausL@piercecollege.edu]
Sent: Wednesday, May 3, 2017 6:02 PM
To: 'James Gonzalez' <james.gonzalez@utology.com>; Henderson, Mark E <HenderME@piercecollege.edu>; Perser, Maria <persermo@piercecollege.edu>
Cc: Randall Dockery <randall.dockery@utology.com>; Cho, Hoon H. <ChoHH@piercecollege.edu>; Tchertchian, Edouard A <tchertea@piercecollege.edu>; Schleicher, Rolf <SchleiR@piercecollege.edu>; Renee Bleiweis <renee.bleiweis@utology.com>; Cho, Hoon H. <ChoHH@piercecollege.edu>; Andy Rice <arice@digitalnetworksgroup.com>; Mike Sisk <msisk@digitalnetworksgroup.com>; Dash Spitale <dspitale@digitalnetworksgroup.com>
Subject: RE: FW: Utology Training

Thank you James,

Mark Henderson will be back in the office tomorrow and he will set up with you the 2 dates for IT training. As for Maria Perser's needs for training, she will have to get back with you shortly. I believe she is also working with DNG to shore up training plans.

Larry-

Larry Kraus
Associate Vice President Administrative Services
Los Angeles Pierce College
6201 Winnetka Ave. PMB 286
Woodland Hills, CA 91371
Phone (818) 710-2849 FAX (818) 610-6509

From: James Gonzalez [mailto:james.gonzalez@utology.com]
Sent: Wednesday, May 3, 2017 2:37 PM
To: Kraus, Larry <KrausL@piercecollege.edu>; Renee Bleiweis <renee.bleiweis@utology.com>
Cc: Henderson, Mark E <HenderME@piercecollege.edu>; Randall Dockery <randall.dockery@utology.com>; Cho, Hoon H. <ChoHH@piercecollege.edu>; Perser, Maria <persermo@piercecollege.edu>; Tchertchian, Edouard A <tchertea@piercecollege.edu>; Schleicher, Rolf <SchleiR@piercecollege.edu>
Subject: RE: FW: Utology Training

Good afternoon everyone,

The trainer is available in the week of May 15th. Please advise if we should go ahead and mark that in our calendar. Also, I recommend that we discuss a plan for scheduling the remaining hours (days) so that we have it on our calendar.

Looking forward to hearing back from you, thank you so much everyone.

Kind Regards,
James Gonzalez
Utology Corporation
Software-Defined A/V Platform
714-768-0757
Technical Support please email support@utology.com
Or dial 714-699-2121 ext 200

From: Kraus, Larry [mailto:KrausL@piercecollege.edu]
Sent: Thursday, April 27, 2017 12:52 PM
To: 'Renee Bleiweis' <renee.bleiweis@utology.com>
Cc: James Gonzalez <james.gonzalez@utology.com>; Henderson, Mark E <HenderME@piercecollege.edu>; Randall Dockery <randall.dockery@utology.com>; Cho, Hoon H. <ChoHH@piercecollege.edu>; Perser, Maria <persermo@piercecollege.edu>; Tchertchian, Edouard A <tchertea@piercecollege.edu>; Schleicher, Rolf <SchleiR@piercecollege.edu>
Subject: FW: FW: Utology Training
Importance: High

Hello Renee,

We very much would like to start this training but have been told that the trainer "Billy" will not be available for some time. If there is anyway this training could be pushed forward we would appreciate it and once that occurs, we will process payment. The invoice is with Mark who is waiting for the training to begin. Thank you, Larry-

Larry Kraus
Associate Vice President Administrative Services
Los Angeles Pierce College
6201 Winnetka Ave. PMB 286
Woodland Hills, CA 91371
Phone (818) 710-2849 FAX (818) 610-6509

From: Galukyan, Karapet
Sent: Thursday, April 27, 2017 12:36 PM
To: Kraus, Larry <KrausL@piercecollege.edu>; 'Renee Bleiweis' <renee.bleiweis@utology.com>
Cc: James Gonzalez <james.gonzalez@utology.com>; Henderson, Mark E <HenderME@piercecollege.edu>; Randall Dockery <randall.dockery@utology.com>; Cho, Hoon H. <ChoHH@piercecollege.edu>; Perser, Maria <persermo@piercecollege.edu>; Tchertchian, Edouard A <tchertea@piercecollege.edu>; Schleicher, Rolf <SchleiR@piercecollege.edu>

Subject: RE: FW: Utelogy Training

Importance: High

Hi Larry,

When you get a chance, can you please print and sign the attached invoice then forward it to Elina to process payment?

Thank you,

Gary Galukyan

Purchasing Aide

6201 Winnetka Ave.

Woodland Hills California 91371

818.710.2858 818.710.2581 FAX

galuky@piercollege.edu



From: Renee Bleiweis [<mailto:renee.bleiweis@utelogy.com>]

Sent: Thursday, April 06, 2017 2:29 PM

To: Kraus, Larry

Cc: James Gonzalez; Henderson, Mark E; Randall Dockery; Cho, Hoon H.; Perser, Maria; Tchertchian, Edouard A; Schleicher, Rolf; Galukyan, Karapet

Subject: Re: FW: Utelogy Training

Here is the Invoice for the requisition we received. Please call James/Me for any questions...

On Tue, Apr 4, 2017 at 10:46 AM, Kraus, Larry <KrausL@piercollege.edu> wrote:
Hello James,

Please see the attached Short Term Agreement for 5 days of training on Utelogy. Please sign the document, date it, and return back to me for processing. Mark Henderson and Maria Perser will work with you to set up the training dates in the near future with the understanding this is not certification training.

As we discussed the training will be broken into two major areas.

1. Two (2) days or 16 hours of on-site training in a classroom for the IT technical staff so that they are able to support basic AV related issues in the classrooms. Contact person will be Mark Henderson HenderME@piercollege.edu .
1. Three (3) days or 24 hours of training for end-users in how to use the Utelogy dashboard (user interface) inside the classroom. Contact person will be Maria Perser

persermo@piercecollege.edu.

- a) "Train the Trainer" Advanced training for a selected group of individuals include Smart Board use.
- b) "Advanced User" training for users –which includes advanced skills in Smart Board techniques.
- c) "Basic User" training for users in the basic skills necessary to use the AV and other basic technology in the classrooms.

Thank you, Larry-

From: Galukyan, Karapet
Sent: Tuesday, April 4, 2017 9:48 AM
To: Kraus, Larry <KrausL@piercecollege.edu>; Perser, Maria <persermo@piercecollege.edu>
Cc: Perser, Maria <persermo@piercecollege.edu>; Tchertchian, Edouard A <tchertea@piercecollege.edu>; Henderson, Mark E <HenderME@piercecollege.edu>; Schleicher, Rolf <SchleiR@piercecollege.edu>
Subject: RE: Utelogy Training
Importance: High

Hi Larry,

Attached, please find a copy of the short term agreement for Utelogy. Would you like to forward the STA to the vendor or would you like me to?

Thank you,

Gary Galukyan
Purchasing Aide
6201 Winnetka Ave.
Woodland Hills California 91371
[818.710.2858](tel:818.710.2858) [818.710.2581](tel:818.710.2581) FAX
galuky@piercecollege.edu



From: Kraus, Larry
Sent: Monday, April 03, 2017 12:54 PM
To: Galukyan, Karapet; Perser, Maria
Cc: Perser, Maria; Tchertchian, Edouard A; Henderson, Mark E; Schleicher, Rolf
Subject: FW: Utelogy Training

Hello Gary, please let me know when this STA requisition for Utelogy training can be processed. We are trying to get both the IT employees and instructors this valuable training as soon as possible. Thank you, Larry-

Maria, I believe you requested additional Smart Board training for Utelogy last week. Once this STA is approved you will have about 24 hours of training available. We are hoping that you create three levels of training

1. Advanced training called "Train the Trainer" which include smart board use.
2. "Advanced User" training –trainers which can train advanced skills
3. "Basic User" training which provided the basic skills necessary to use the AV and other technology in the classrooms.

Each of these training sessions should issue a certificate of completion

Thank you, Larry-

From: Kraus, Larry
Sent: Tuesday, March 21, 2017 5:49 PM
To: Galukyan, Karapet <GalukyK@piercecollege.edu>; Mann, Pardaman S. <MannPS@piercecollege.edu>
Cc: Henderson, Mark E <HenderME@piercecollege.edu>
Subject: Utelogy Training

Please process this RFC for Utelogy Training. Thank you, Larry-

Larry Kraus
Associate Vice President Administrative Services
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Renee Bleiweis

Office & Accounting Manager

Utelogy Corporation

Cell: 714-955-3006

Web: www.utelogy.com

***We moved! Our new address is 2900 Bristol Street, Ste. B201, Costa Mesa, CA
92626-5948***